

### School Holidays & Class Schedule

**Day Program Hours:**

Monday thru Friday 8:30 am to 3:00

**Evening Program Hours:**

Monday, Tuesday, Wednesday 5:30 pm to 9:30 pm

**Holidays Observed:**

New Year's Day	Labor Day
Martin Luther King Jr Day	Columbus Day
President's Day	Veteran's Day
Good Friday	Thanksgiving Day
Memorial Day	Day after Thanksgiving
Juneteenth	Christmas Day
Independence Day	Week after Christmas

### Program Calendar & Tuition

**Computer Service Technician/Network Installer**

**(Days, Full-time)**

**30 hrs/week, 30 weeks. (900 hours)\* Tuition: \$17,850**

**Upcoming Classes:**

April 23, 2026 - November 30, 2026

August 3, 2026 - March 17, 2027

All applicants are charged a \$50.00 application fee and \$100.00 for books and supplies. Start dates are subject to change at the discretion of MTTI.

*\*The total training hours may include snow days that fall within the program.*

### MTTI Staff Directory

**President**

Edward R. Ring

**Vice President / School Director**

Sharon Ring

**Director of Operations**

Edward M. Ring

**Director of Education**

Jen Morin

**Director of Students & Faculty**

Ali Thompson

**Chief Financial Officer**

Sandie Fraga

**Financial Assistant**

Ashley Sousa

**Database Administrator**

Ashley Melikian

**Director of Financial Aid**

Alicia Keshjian

**Director of Marketing**

Andrew Boyce

**Financial Aid Administrator**

Amanda Nevitt

**Office Manager**

Sabrina Martineau

**Director of Admissions**

Anya De Vito

**Admissions Officers**

Cheryl Lanagan, Mitchell Lavoie,  
Sandra Umbdenstock

**Facilities Manager**

Jacob Guzman

**Facilities Maintenance**

Chaunte Grant, Mike Newton

**Program Supervisor**

Donald Desforges Jr.

**Career Services Specialists**

Erin Proctor, Shawn Barnes, Sandra Umbdenstock

**Store Manager / Compliance Monitor**

Joan Perry

**Automotive Service Instructors**

Glen Verduchi, Jay Perry, Kevin Fernandes,  
Richard Manchester, Sean Fontes, Tyler  
Cabecinha

**Building and Property Trades Instructors**

Dylan Coppellotti, Scott Alexander, Josh Andrade

**Computer Service Technician/Network Installer  
Instructors**

Boris Katan, Kenneth Souza

**HVAC/R Instructors**

Brandon Lawrence, Jon Mello, Jim Costa, Jason  
Lawrence, Patrick Calderone, Matt Brien, Ryan  
Rodrigues

**Medical Assistant Instructors**

Kelly Tinkham, Micaela Reis, Jennifer Laurens

**Motorcycle / Power Equipment Instructors**

Gary Simcock, Brad Benkart

**Residential & Commercial Electrical Instructors**

Richard Glennon, Jeremy Scott, Mark Turner,  
Steven Chagnon, Luke Bagnell, Greg Winnett,  
Brian Pemberton, James Ralph, James Bonner

### Catalog Corrections

10. All refunds to students who cancel, withdraw or are discontinued shall be made within forty-five days of such action to the person paying the original tuition; *Page 28.*

Course Numbers	Unit of Study	Description	Credits	Hours
CSNT 101	<b>Orientation / Introduction to the Industry</b>	Overview of the school policies, industry standards, and careers in IT. Students will learn the importance of customer service	0.5	12
CSNT 102	<b>Module 1: PC build and Software Introduction</b>	Building a PC and learning basic hardware concepts and functions. Setup and testing: motherboards, memory, CPUs, expansion buses, cables and connectors. Installing and configuring Windows and using command line. Key files and utilities. Introduction to OS Virtualization. TestOut A+ prep unit 2.	3.5	90
CSNT 103	<b>Module 2: Introduction to Windows Servers</b>	Windows Server - Installing and configuring Clients and Servers. Intro to Networking. Intermediate OS Virtualization. Creating user accounts and groups in a domain. TestOut A+ prep unit 2.	4.5	120
CSNT 104	<b>Module 3: Intermediate Software</b>	PC troubleshooting and maintenance. Anti-virus, anti-malware and anti-spyware. Installing, Configuring and Securing OS. Backup and other system utilities. Windows applications. TestOut A+ prep unit 3.	2	60
CSNT 105	<b>Module 4: Data Storage Systems</b>	Magnetic, optical and solid-state data devices. Partitioning, formatting cloning and writing, RAID and Storages Spaces. TestOut A+ prep unit 4.	4.5	120
CSNT 106	<b>Module 5: Intermediate Hardware</b>	Local and Networked printers. Drivers, hardware upgrades, configuration and networking. Laptops. Testout A+ prep unit 5.	1.5	48
CSNT 107	<b>Module 6: Networking and Cyber Security</b>	Introduction to Internet and Cyber Security technologies: LAN's, WAN's, Firewalls, VPN's, VLAN's, hardware, software, topologies, protocols, Peer to Peer, VoIP and OSI model. Understanding, configuring & troubleshooting TCP/IP networks. Installing and testing Intranets. Wireless networking and security and IPv6. Building and testing Ethernet and coaxial cables. Installation of 110 patch panels and jacks. TestOut prep unit 6.	4.5	120
CSNT 108	<b>Module 7: Advanced Windows Servers</b>	Windows Server - Advanced management of Windows servers in the networked environment. Using system utilities. Installing and configuring. Creating user accounts and groups. Setting up printing. The file system and mounting drives. TestOut A+ unit 7.	3.5	90
CSNT 109	<b>Module 8: Linux Operating Systems</b>	Working with Redhat Fedora and Ubuntu: Using system utilities. Installing and configuring. Creating user accounts and groups. Setting up printing. Networking with Windows systems. TestOut A+ prep unit 8.	2	54
CSNT 110	<b>Module 9: Apple Computers</b>	Navigating the Mac OS and using system utilities. Creating user accounts and groups. Setting up printing. Networking with Windows systems. TestOut A+ unit 9.	2	54
CSNT 111	<b>Career Services</b>	Students develop resume writing skills, interview and internship search preparation. Job search.	0.5	12
CSNT 112*	<b>Internship</b>	Working in a training related position.	2.5	120
			<b>Total Classroom Hours</b>	<b>780</b>
			<b>Internship</b>	<b>120</b>
			<b>Total Program Hours</b>	<b>900</b>

Disclaimer: Hours allotted to individual units are subject to change based on class pace and need.

\*Student must pass all courses prior to internship to be eligible for internship.