

School Holidays & Class Schedule

Day Program Hours:

Monday thru Friday 8:30 am to 3:00

Evening Program Hours:

Monday, Tuesday, Wednesday 5:30 pm to 9:30 pm

Holidays Observed:

New Year's Day	Labor Day
Martin Luther King Jr Day	Columbus Day
President's Day	Veteran's Day
Good Friday	Thanksgiving Day
Memorial Day	Day after Thanksgiving
Juneteenth	Christmas Day
Independence Day	Week after Christmas

Program Calendar & Tuition

Computer Service Technician/Network Installer

(Days, Full-time)

30 hrs/week, 30 weeks. (900 hours)* Tuition: \$17,850

Upcoming Classes:

January 21, 2026 - August 25, 2026

April 23, 2026 - November 30, 2026

August 3, 2026 - March 17, 2027

All applicants are charged a \$50.00 application fee and \$100.00 for books and supplies. Start dates are subject to change at the discretion of MTTI.

**The total training hours may include snow days that fall within the program.*

MTTI Staff Directory

President

Edward R. Ring

Vice President / School Director

Sharon Ring

Director of Operations

Edward M. Ring

Director of Education

Jen Morin

Director of Students & Faculty

Ali Thompson

Chief Financial Officer

Sandie Fraga

Database Administrator

Ashley Melikian

Director of Financial Aid

Alicia Keshjian

Director of Marketing

Andrew Boyce

Financial Aid Administrator

Amanda Nevitt

Office Manager

Sabrina Martineau

Director of Admissions

Anya De Vito

Admissions Officers

Cheryl Lanagan, Mitchell Lavoie,
Sandra Umbdenstock

Facilities Manager

Jacob Guzman

Facilities Maintenance

Brenden Pimentel

Program Supervisor

Donald Desforges Jr.

Career Services Specialists

Erin Proctor, Shawn Barnes, Sandra Umbdenstock

Store Manager / Compliance Monitor

Joan Perry

Automotive Service Instructors

Glen Verduchi, Jay Perry, Kevin Fernandes,
Richard Manchester, Sean Fontes, Tyler
Cabecinha

Building and Property Trades Instructors

Dylan Coppellotti, Derek Faria, Josh Andrade

Computer Service Technician/Network Installer Instructors

Boris Katan, Kenneth Souza

HVAC/R Instructors

Brandon Lawrence, Jim Festa, Jim Costa, Jason
Lawrence, Patrick Calderone, Matt Brien, Ryan
Rodrigues

Medical Assistant Instructors

Kelly Tinkham, Micaela Reis, Jennifer Laurens

Motorcycle / Power Equipment Instructors

Gary Simcock, Brad Benkart

Residential & Commercial Electrical Instructors

Richard Glennon, Jeremy Scott, Mark Turner,
Steven Chagnon, Luke Bagnell, James Bonner,
Greg Winnett, Brian Pemberton

Catalog Corrections

N/A as of December 2025

Course Numbers	Unit of Study	Description	Credits	Hours
CSNT 101	Orientation / Introduction to the Industry	Overview of the school policies, industry standards, and careers in IT. Students will learn the importance of customer service	0.5	12
CSNT 102	Module 1: PC build and Software Introduction	Building a PC and learning basic hardware concepts and functions. Setup and testing: motherboards, memory, CPUs, expansion buses, cables and connectors. Installing and configuring Windows and using command line. Key files and utilities. Introduction to OS Virtualization. TestOut A+ prep unit 2.	3.5	90
CSNT 103	Module 2: Introduction to Windows Servers	Windows Server - Installing and configuring Clients and Servers. Intro to Networking. Intermediate OS Virtualization. Creating user accounts and groups in a domain. TestOut A+ prep unit 2.	4.5	120
CSNT 104	Module 3: Intermediate Software	PC troubleshooting and maintenance. Anti-virus, anti-malware and anti-spyware. Installing, Configuring and Securing OS. Backup and other system utilities. Windows applications. TestOut A+ prep unit 3.	2	60
CSNT 105	Module 4: Data Storage Systems	Magnetic, optical and solid-state data devices. Partitioning, formatting cloning and writing, RAID and Storages Spaces. TestOut A+ prep unit 4.	4.5	120
CSNT 106	Module 5: Intermediate Hardware	Local and Networked printers. Drivers, hardware upgrades, configuration and networking. Laptops. Testout A+ prep unit 5.	1.5	48
CSNT 107	Module 6: Networking and Cyber Security	Introduction to Internet and Cyber Security technologies: LAN's, WAN's, Firewalls, VPN's, VLAN's, hardware, software, topologies, protocols, Peer to Peer, VoIP and OSI model. Understanding, configuring & troubleshooting TCP/IP networks. Installing and testing Intranets. Wireless networking and security and IPv6. Building and testing Ethernet and coaxial cables. Installation of 110 patch panels and jacks. TestOut prep unit 6.	4.5	120
CSNT 108	Module 7: Advanced Windows Servers	Windows Server - Advanced management of Windows servers in the networked environment. Using system utilities. Installing and configuring. Creating user accounts and groups. Setting up printing. The file system and mounting drives. TestOut A+ unit 7.	3.5	90
CSNT 109	Module 8: Linux Operating Systems	Working with Redhat Fedora and Ubuntu: Using system utilities. Installing and configuring. Creating user accounts and groups. Setting up printing. Networking with Windows systems. TestOut A+ prep unit 8.	2	54
CSNT 110	Module 9: Apple Computers	Navigating the Mac OS and using system utilities. Creating user accounts and groups. Setting up printing. Networking with Windows systems. TestOut A+ unit 9.	2	54
CSNT 111	Career Services	Students develop resume writing skills, interview and internship search preparation. Job search.	0.5	12
CSNT 112*	Internship	Working in a training related position.	2.5	120
			Total Classroom Hours	780
			Internship	120
			Total Program Hours	900

Disclaimer: Hours allotted to individual units are subject to change based on class pace and need.

*Student must pass all courses prior to internship to be eligible for internship.